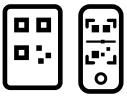
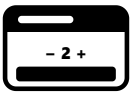
How to give a stamp

3 ways. 2 steps each.
No app to download.

Scenario 1: with their phone (AT CHECKOUT)

1. 

   CUSTOMER
   Scans your counter poster. The first time, they type their number once.

2. 

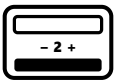
   YOU
   Top of the Counter screen: "… is waiting for stamps". Choose the stamps and tap **Give**.

Stamped! They tap Refresh on their phone to see them.

Scenario 2: no phone with them

1. 

   CUSTOMER
   Tells you their phone number.

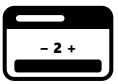
2. 

   YOU
   Counter screen, "Type the number". Choose the stamps and tap **Give**.

Scenario 3: with your kiosk (OPTIONAL)

1. 

   CUSTOMER
   Types their number on the kiosk.

2. 

   YOU
   Same as Scenario 1: choose the stamps and tap **Give**.

Stamped! The stamps show on the kiosk.

Signing up: customers join by scanning your counter poster, any time. When they pay, they scan it again (or tell you their number) to get their stamps.

"Missing: email. Ask them." Ask them and tap Add.

Wrong phone, email or birthday? With the customer open, tap Edit details (owners and managers change; staff fill in blanks).

SAY THIS

"Want a free stamp? Scan here and type your number. No app to download."